Unified Metrics

MASTER TERMS OF SERVICE

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Unified Metrics Master Terms of Service

Effective Date: October 1, 2026

Last Updated: October 1, 2026

These Master Terms of Service (Terms) govern your access to and use of the Unified Metrics website, mobile application, software, services, features, content, tools, documentation, and related products (collectively, the Service).

The Service is operated by UNIFIED SOLUTION SERVICES CORP, doing business as Unified Metrics (Unified Metrics, we, us, or our).

By creating an account, downloading, installing, accessing, or using the Service, you agree to these Terms and our Privacy Policy, which is incorporated into these Terms by reference. If you do not agree, do not use the Service.

If you use the Service for or on behalf of a company, business, organization, or other legal entity, you represent and warrant that you have authority to bind that entity. In that case, you and your refer to both you and that entity.

1. THE SERVICE

Unified Metrics provides software tools designed to help users organize business and personal records, including projects, estimates, invoices, income, expenses, receipts, workforce information, job costing, documents, tax-preparation information, workflows, reports, and related features.

The Service may offer distinct workspaces or experiences for businesses, personal users, workers, contractors, administrators, and other authorized account types. Feature availability may vary based on account type, user role, subscription plan, location, eligibility, product configuration, and applicable law.

Unified Metrics may add, modify, suspend, remove, or discontinue any part of the Service at any time. We will provide notice when required by applicable law or when a material change reasonably requires notice.

2. ELIGIBILITY

You may use the Service only if:

You are at least eighteen (18) years old, or the age of legal majority where you live, whichever is older;

You have the legal capacity to enter into a binding agreement;

You are not prohibited from using the Service under applicable law;

You provide accurate, current, and complete account information; and

You comply with these Terms and all applicable laws, regulations, rules, permits, and obligations.

The Service is not intended for children under thirteen (13) years of age. Do not create an account or provide personal information if you do not meet the applicable age requirement.

3. ACCOUNT REGISTRATION, SECURITY, AND ACCESS

You may need an account to use certain features. You agree to:

Provide complete, accurate, and current registration information;

Keep your account information updated;

Protect your password, access codes, devices, authentication methods, and account credentials;

Use reasonable security practices for your account and connected devices;

Not share your account with unauthorized individuals;

Notify us promptly of suspected unauthorized access, loss, misuse, or compromise; and

Accept responsibility for activity occurring through your account, except to the extent caused solely by our failure to use reasonable safeguards required by law.

You are responsible for managing user access within your business workspace, including access granted to employees, workers, contractors, collaborators, or other invited users. You must promptly remove or adjust access when a person no longer requires it.

We may require identity verification, additional authentication, security review, or other reasonable protective measures before allowing access to sensitive records, account changes, payment features, document-sharing workflows, or other high-risk actions.

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4. LICENSE TO USE THE SERVICE

Subject to your compliance with these Terms, Unified Metrics grants you a limited, personal or internal-business, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the Service for lawful purposes.

This license does not transfer ownership of the Service or any intellectual-property rights to you.

Except as expressly allowed by these Terms or applicable law, you may not:

Copy, reproduce, modify, distribute, sell, lease, sublicense, assign, publish, or commercially exploit the Service;

Reverse engineer, decompile, disassemble, decode, or attempt to derive source code, algorithms, models, or underlying ideas from the Service;

Circumvent, disable, interfere with, or defeat security controls, access restrictions, usage limits, billing controls, rate limits, or authentication mechanisms;

Access another persons account, workspace, documents, records, or information without authorization;

Use bots, crawlers, scrapers, automated extraction tools, or data-mining methods without our written permission;

Upload malware, harmful code, or material designed to interrupt, damage, or impair the Service;

Misrepresent your identity, authority, affiliation, business, credentials, qualifications, or eligibility;

Use the Service for unlawful, fraudulent, abusive, discriminatory, harassing, defamatory, infringing, or harmful purposes;

Use the Service to make decisions that violate applicable employment, consumer, privacy, tax, labor, safety, accessibility, or anti-discrimination laws; or

Use the Service as a replacement for professional advice, legal compliance, licensing, safety controls, insurance, bookkeeping, tax filing, or independent backup procedures.

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5. BUSINESS WORKSPACES, WORKER ACCESS, AND USER ROLES

Some Service features allow business users to invite employees, workers, contractors, or collaborators into a workspace.

The business account owner or authorized administrator is responsible for:

Assigning appropriate user roles and permissions;

Ensuring that invited users have a legitimate business need to access the workspace;

Removing access when employment, contract work, authorization, or the relevant relationship ends;

Ensuring that workforce records, payroll-related information, tax records, project data, and documents are handled lawfully; and

Obtaining all notices, permissions, and consents required to use the Service in connection with another persons information.

A Worker, Contractor, or other invited user may have access only to records and functions made available through the applicable role, permissions, consent flow, or workspace settings.

Unified Metrics does not employ, supervise, direct, classify, insure, pay, verify, or guarantee any worker, contractor, business, customer, vendor, or other user of the Service. Use of the Service does not create an employment relationship, joint venture, agency relationship, fiduciary relationship, contractor relationship, partnership, or franchise relationship between Unified Metrics and any user.

You are solely responsible for properly classifying your workers as employees (W-2) or independent contractors (1099) under the Fair Labor Standards Act (FLSA), applicable IRS regulations, and applicable state and local laws. Unified Metrics assumes no liability for worker misclassification, unpaid wages, overtime claims, prevailing wage violations, payroll obligations, workers compensation obligations, unemployment-insurance obligations, or tax withholding failures resulting from your use of the Service.

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6. YOUR CONTENT AND DATA

You may submit, upload, create, store, connect, transmit, or otherwise make available information, files, documents, photographs, receipts, estimates, invoices, records, messages, tax-related materials, workforce information, or other content through the Service (User Content).

You retain ownership of your User Content.

You grant Unified Metrics a limited, worldwide, non-exclusive, royalty-free license to host, store, reproduce, process, transmit, display, and use User Content only as reasonably necessary to:

Provide, operate, maintain, secure, troubleshoot, and improve the Service;

Deliver features, calculations, reports, documents, and outputs you request;

Provide customer support;

Enforce these Terms and protect the security, rights, and safety of users, Unified Metrics, and others; and

Comply with applicable law, lawful government requests, subpoenas, court orders, and valid legal process.

You represent and warrant that:

You own or have all rights, permissions, notices, and consents needed to provide User Content to the Service;

Your User Content is accurate to the best of your knowledge;

Your User Content does not violate applicable law or another persons rights; and

You will not upload sensitive information unless the applicable feature is designed for it and you have reviewed any related notices and controls.

You are responsible for maintaining independent copies of important records. The Service is not a substitute for your own data backup, record-retention program, legal obligations, bookkeeping system, or professional review.

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7. SHARING, CONNECTIONS, AND CONSENT

The Service may allow users to connect, invite, share information, request documents, or exchange information with another business, worker, contractor, customer, collaborator, or third party.

You are solely responsible for ensuring that you have a lawful basis, necessary authority, and any required consent to share information through the Service.

You must not share another persons personal, financial, tax, employment, contact, business, or other sensitive information without appropriate authorization.

When the Service presents a consent, approval, confirmation, or sharing control, you agree that the relevant action is intentional and may be logged in an audit trail. Certain sensitive document-sharing workflows, including tax-document and W-9 sharing, may require explicit approval before information becomes available to another user.

Unified Metrics does not guarantee that another user, business, worker, contractor, customer, vendor, or third party is legitimate, licensed, insured, qualified, creditworthy, compliant, or suitable for your needs.

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8. ESTIMATES, PROJECTS, PAYMENTS, AND RECORDS

The Service may help you create or manage estimates, projects, income records, expenses, invoices, payments, labor records, job-costing information, documents, and related records.

You understand and agree that:

You are responsible for reviewing and approving all information, records, calculations, estimates, invoices, and documents;

Outputs may depend on information you or another authorized user enters;

Any project value, cost estimate, margin, payment status, tax amount, or other calculation may be incomplete, incorrect, outdated, or unsuitable for your circumstances;

A record, calculation, estimate, document, or output generated in the Service does not create a contract, lien right, payment obligation, tax position, legal entitlement, insurance coverage, employment relationship, or regulatory approval;

You are responsible for any required contracts, signatures, permits, licenses, insurance, notices, approvals, filings, and compliance obligations;

You are solely responsible for your dealings with customers, workers, contractors, vendors, employees, and business partners; and

The Service does not guarantee compliance with state-specific construction laws, prevailing wage requirements, licensing regulations, building-code requirements, permit requirements, notice requirements, or the perfection, preservation, enforceability, or priority of Mechanics Liens.

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9. AI AND AUTOMATED FEATURES

The Service may include artificial intelligence, automation, optical character recognition, document extraction, categorization, suggestions, summaries, alerts, or similar features (AI Features).

AI Features may produce inaccurate, incomplete, biased, outdated, or otherwise unsuitable results. You must independently review and verify AI-generated or automated outputs before relying on them for financial, tax, legal, employment, safety, customer, business, or other material decisions.

Unless a feature expressly says otherwise and you provide any required confirmation, AI Features do not have authority to:

File taxes or other government forms;

Make payments;

Execute agreements;

Change financial records;

Send communications on your behalf;

Make employment, credit, insurance, legal, tax, safety, or other high-impact decisions; or

Create binding obligations for you or another party.

You must not use AI Features in a manner that violates applicable law, discriminates against another person, creates an unsafe outcome, or improperly substitutes automated output for required human judgment.

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10. THIRD-PARTY SERVICES

The Service may integrate with, link to, or make available third-party websites, services, applications, content, products, payment providers, or other providers (Third-Party Services).

Third-Party Services are controlled by their own terms, privacy policies, pricing, practices, and security measures. Unified Metrics does not control and is not responsible for Third-Party Services, including their availability, security, accuracy, legality, performance, data practices, or reliability.

Your use of a Third-Party Service is at your own risk and may require a separate agreement with that provider.

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11. PLANS, FEES, BILLING, AND SUBSCRIPTION TERMS

Some features may require a paid plan, trial, promotional offer, premium tier, sandbox tier, or other access level. Pricing, available features, usage limits, billing intervals, renewal terms, cancellation instructions, and applicable taxes will be disclosed before you are charged or as otherwise required by law.

If you select a paid plan or provide payment information, you authorize Unified Metrics or its authorized payment provider to charge all applicable fees, taxes, and amounts associated with your selected plan.

Unless otherwise stated at purchase or required by law:

Subscriptions may renew automatically until canceled;

You are responsible for canceling before the next renewal date;

Canceling may take effect at the end of your current billing period;

Downgrading or canceling may reduce available features, capacity, data access, or usage limits;

Free, sandbox, trial, premium, and other plans may have distinct limits and eligibility requirements; and

Fees already paid are non-refundable except where required by law or expressly stated in a written refund policy.

You must provide accurate billing information and promptly update it. If payment fails, we may retry the charge, suspend paid features, downgrade your access, or terminate the applicable subscription after reasonable notice where required.

We may change pricing, plan features, or availability prospectively with notice as required by law. Changes will not alter fees already paid for a committed current billing period unless you agree or applicable law allows otherwise.

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12. CANCELLATION AND TERMINATION

You may stop using the Service at any time. You may request account cancellation or deletion through available account controls or our support channel, subject to applicable law, contractual obligations, fraud prevention, dispute preservation, and lawful record-retention requirements.

We may suspend, restrict, or terminate access to the Service if we reasonably believe that:

You violated these Terms;

Your activity is fraudulent, abusive, unlawful, harmful, or unauthorized;

You created security, legal, financial, operational, or reputational risk;

You failed to pay applicable fees;

We are required to do so by law, court order, government request, or regulatory obligation; or

Continued access is no longer technically, commercially, or legally feasible.

Where appropriate and legally required, we will provide notice and a reasonable opportunity to cure before termination. We may immediately suspend access when necessary to protect users, the Service, information, systems, or legal rights.

Upon termination, your right to use the Service ends. Provisions that should reasonably survive termination will remain in effect, including provisions regarding intellectual property, payments owed, disclaimers, limits of liability, indemnification, governing law, dispute resolution, and general terms.

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13. INTELLECTUAL PROPERTY

The Service, including its software, interfaces, design, text, graphics, logos, trademarks, trade names, documentation, content, features, compilations, and other materials, is owned by or licensed to Unified Metrics and is protected by applicable intellectual-property laws.

Unified Metrics and related names, logos, and branding are trademarks or trade dress of UNIFIED SOLUTION SERVICES CORP or its licensors. You may not use them without our prior written permission except as necessary to accurately identify the Service.

If you provide feedback, suggestions, ideas, or improvement proposals, you grant Unified Metrics the unrestricted right to use them without compensation or obligation to you, provided we do not publicly identify you without your permission.

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14. DISCLAIMER OF WARRANTIES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICE IS PROVIDED AS IS AND AS AVAILABLE.

UNIFIED METRICS DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, ACCURACY, RELIABILITY, AVAILABILITY, SECURITY, QUIET ENJOYMENT, AND FREEDOM FROM ERRORS, VIRUSES, OR HARMFUL COMPONENTS.

WITHOUT LIMITING THE FOREGOING, UNIFIED METRICS DOES NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, ERROR-FREE, COMPLETE, ACCURATE, OR SUITABLE FOR YOUR NEEDS; THAT DEFECTS WILL BE CORRECTED; OR THAT ANY DATA, CALCULATION, OUTPUT, RECORD, DOCUMENT, AI RESULT, OR OTHER RESULT WILL BE ERROR-FREE, COMPLETE, CURRENT, OR LEGALLY COMPLIANT.

Some jurisdictions do not permit certain warranty exclusions. In those jurisdictions, these exclusions apply only to the extent permitted by applicable law.

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15. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, UNIFIED METRICS AND ITS AFFILIATES, OWNERS, OFFICERS, DIRECTORS, EMPLOYEES, CONTRACTORS, LICENSORS, SERVICE PROVIDERS, AND PARTNERS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL, OR PUNITIVE DAMAGES.

THIS INCLUDES, WITHOUT LIMITATION, DAMAGES OR LOSSES ARISING FROM LOSS OF PROFITS, REVENUE, BUSINESS, GOODWILL, DATA, USE, OPPORTUNITY, ANTICIPATED SAVINGS, REPUTATION, OR BUSINESS INTERRUPTION, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE TOTAL AGGREGATE LIABILITY OF UNIFIED METRICS FOR ALL CLAIMS ARISING OUT OF OR RELATED TO THE SERVICE OR THESE TERMS WILL NOT EXCEED THE GREATER OF:

THE AMOUNT YOU PAID TO UNIFIED METRICS FOR THE SERVICE DURING THE TWELVE (12) MONTHS IMMEDIATELY BEFORE THE EVENT GIVING RISE TO THE CLAIM; OR

ONE HUNDRED U.S. DOLLARS (US $100.00).

THE LIMITATIONS IN THIS SECTION APPLY REGARDLESS OF THE FORM OF ACTION, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, STATUTE, OR ANY OTHER LEGAL THEORY.

NOTHING IN THESE TERMS EXCLUDES OR LIMITS LIABILITY THAT CANNOT LAWFULLY BE EXCLUDED OR LIMITED, INCLUDING LIABILITY FOR FRAUD, WILLFUL MISCONDUCT, OR OTHER LIABILITY WHERE LIMITATION IS PROHIBITED BY APPLICABLE LAW.

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16. INDEMNIFICATION

To the maximum extent permitted by law, you agree to defend, indemnify, and hold harmless Unified Metrics and its affiliates, owners, officers, directors, employees, contractors, licensors, service providers, and partners from and against all claims, liabilities, damages, losses, costs, and expenses, including reasonable attorneys fees, arising out of or related to:

Your use or misuse of the Service;

Your User Content;

Your violation of these Terms;

Your violation of applicable law or another persons rights;

Your unauthorized or improper sharing of records, documents, or personal information;

A dispute between you and a customer, worker, contractor, vendor, employee, business partner, or other third party; or

Your failure to obtain a required authorization, consent, permit, license, insurance coverage, notice, or approval.

We may assume exclusive control of the defense of a matter subject to indemnification, and you agree to cooperate reasonably with that defense. You may not settle a claim that imposes liability or obligations on Unified Metrics without our prior written consent.

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17. GOVERNING LAW

These Terms and any dispute arising out of or relating to the Service or these Terms are governed by the laws of the State of Florida, United States, without regard to conflict-of-law rules that would require the application of another jurisdictions laws.

Where applicable law requires a different law or provides you with non-waivable consumer protections, those requirements will apply only to the extent required.

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18. INFORMAL RESOLUTION, MANDATORY ARBITRATION, AND CLASS ACTION WAIVER

Before starting a formal legal proceeding, you agree to contact us at contact@unifiedsolutionsgroup.co and provide a written description of the dispute, including your contact information and the relief requested.

The parties will attempt in good faith to resolve the dispute informally for at least thirty (30) days after the notice is received.

MANDATORY ARBITRATION AND CLASS ACTION WAIVER

YOU AND UNIFIED METRICS AGREE THAT ANY DISPUTE, CLAIM, OR CONTROVERSY ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE WILL BE RESOLVED EXCLUSIVELY BY BINDING ARBITRATION ON AN INDIVIDUAL BASIS, RATHER THAN IN COURT. YOU AND UNIFIED METRICS EXPRESSLY WAIVE ANY RIGHT TO A TRIAL BY JURY OR TO PARTICIPATE IN A CLASS ACTION, COLLECTIVE ACTION, PRIVATE ATTORNEY GENERAL ACTION, OR OTHER REPRESENTATIVE PROCEEDING. ARBITRATION SHALL BE CONDUCTED IN THE STATE OF FLORIDA.

To the extent permitted by applicable law, no arbitration may be combined with another arbitration or proceeding without the written consent of all parties. The arbitrator may award only individual relief that is permitted by law and may not award relief for or against any person who is not a party to the arbitration.

Nothing in this Section prevents either party from:

Bringing an individual action in small-claims court, if the claim qualifies;

Seeking temporary, preliminary, or permanent injunctive relief in a court of competent jurisdiction to protect intellectual property, confidential information, security, systems, or prevent unauthorized use of the Service; or

Pursuing a claim where binding arbitration or a waiver under this Section is prohibited or unenforceable under applicable law.

If any portion of this arbitration or class-action waiver is found unenforceable, the unenforceable portion will be severed only to the extent required by law, and the remainder will remain in effect to the fullest extent permitted.

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19. ELECTRONIC COMMUNICATIONS

By using the Service, you agree that Unified Metrics may provide notices, disclosures, agreements, account records, legal communications, and other information electronically, including through the Service, email, push notifications, or other electronic means permitted by law.

You agree that electronic communications satisfy legal requirements that communications be in writing, except where applicable law requires otherwise. You are responsible for maintaining a current email address and reviewing communications sent to you.

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20. CHANGES TO THESE TERMS

We may update these Terms from time to time. If we make material changes, we will provide notice as required by applicable law, such as by posting updated Terms, revising the Last Updated date, providing an in-app notice, sending an email, or requesting renewed acceptance.

Your continued use of the Service after updated Terms become effective means you accept the updated Terms, except where applicable law requires a different form of consent.

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21. GENERAL TERMS

These Terms, together with the Privacy Policy and any documents expressly incorporated by reference, are the complete agreement between you and Unified Metrics regarding the Service.

If any provision is found invalid or unenforceable, that provision will be enforced to the maximum extent permitted by law, and the remaining provisions will remain in effect.

Our failure to enforce a provision is not a waiver of that provision.

You may not assign or transfer your rights or obligations under these Terms without our written consent. Unified Metrics may assign these Terms in connection with a merger, acquisition, financing, reorganization, sale of assets, or operation of law.

No third party has rights under these Terms unless expressly stated otherwise.

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22. CONTACT INFORMATION

For questions about these Terms, please contact:

UNIFIED SOLUTION SERVICES CORP

Doing business as Unified Metrics

664 S TAMIAMI TRAIL, SUITE C2, OSPREY, FL 34229

contact@unifiedsolutionsgroup.co

https://unifiedsolutionsgroup.co/support

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23. APP STORE AND GOOGLE PLAY REQUIREMENTS

If you download or use the Service through the Apple App Store or Google Play Store, you acknowledge that these Terms are between you and Unified Metrics only, and not with Apple Inc., Google LLC, or their respective affiliates.

Unified Metrics, and not Apple or Google, is solely responsible for the Service and its content, including any maintenance, support, updates, claims, or obligations related to the Service, except as otherwise required by applicable law.

Apple and Google have no obligation whatsoever to furnish maintenance or support services with respect to the Service.

To the maximum extent permitted by applicable law, Apple and Google will not be responsible for addressing any claim relating to the Service, including claims relating to product liability, failure to meet legal or regulatory requirements, consumer-protection claims, intellectual-property infringement claims, or any claim that the Service fails to conform to a legal or regulatory requirement.

If the Service fails to conform to an applicable warranty, you may notify Apple or Google, as applicable. To the maximum extent permitted by law, Apples and Googles sole warranty obligation, if any, is limited to refunding the purchase price paid for the applicable application, if any, under the rules and policies of the applicable app store.

Apple, Google, and their respective subsidiaries are third-party beneficiaries of these Terms and may enforce these Terms against you to the extent permitted by applicable law.

This document is provided for informational purposes and does not constitute legal, tax or accounting advice.

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